



Work in groups to discuss the questions below.

ROBBERY

1. What should a shop assistant do if someone comes in with a gun and demands all the money in the cash register?
 - a) give them all the money
 - b) get a gun out from under the counter and try to shoot the robber?
 - c) throw something at the robber and then try to attack him/her.
 - d) scream loudly
 - e) other?
2. Are you good at remembering faces?
3. If you were in a shop when a robbery happened, could you describe the robber to the police? Cover the picture on the right, then describe it.



WORKPLACE VIOLENCE

Workplace violence is a growing health and safety issue in the workplace today. Figures show an alarming increase in the number of workplace assaults and homicides.

4. Is violence a problem in your job?
5. What kinds of workers do you think would be most at risk?
6. Comment on the information below. Does it surprise you?

Risk factors in the workplace:

- Public contact
- Exchange of money
- Delivering passengers, goods, or services
- Working with disturbed people in health care, social services, or criminal justice
- Working alone
- Working late night or early morning hours
- Working in areas with high-crime rates
- Guarding property or possessions

Highest Risk Jobs

Jobs with the highest risk for assault and homicide:

- Petrol service and garage workers
- Stock handlers and baggers
- Sales clerks
- Sales supervisors and proprietors

VICTIMS OF VIOLENCE

7. How are victims affected by violence?
8. How do you think the effect would be different for victims of family violence, school violence and stranger violence?
9. Are there any government or private agencies which help victims of violence?
10. What kinds of help do victims need?
11. Should they get financial compensation?

